

**Industry:** Pharmaceutical

**Project Description:** Commissioning support CIP systems controlled by Delta V, interfaced to one or multiple A-B PLCs

**1. Please answer the following questions using the scale provided:**

	Strongly Agree	Agree	Slightly Agree	Slightly Disagree	Disagree	Strongly Disagree
Knowledge/Expertise – industry, application & technical	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Service – responsive, quick, professional	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Communication – proactive, complete, timely	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pricing – competitiveness, value for the dollar	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trustworthiness – commitment, will deliver, overall relationship	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**2. Please identify two areas in which we excelled:**

\_\_\_\_\_ has exceptional work ethic. He goes above and beyond for all automation issues and communicates well with all stakeholders.

**3. Please identify two areas in which we could improve:**

The management and communication of hours left on project could be improved upon. The feedback I got for both JMP resources was that they didn't know it was their last day. until the day of. This makes transitional / planning a bit more difficult. Overall, though, JMP is very accommodating.

**4. Please share any other comment you might have about this project or JMP in general.**

NA

**5. How likely is it that you would recommend JMP to a friend or colleague? (1 = not at all likely, 10 = extremely likely)**

1    2    3    4    5    6    7    8    9    10

**Why did you give us this score?**

JMP provides high caliber resources with competitive market rates.

**JMP Comments:** Thanks for the valuable feedback and continued relationship.

