

Industry:

Semiconductor

Project Description:

Panel relocation and commissioning

1. Please answer the following questions using the scale provided:

	Strongly Agree	Agree	Slightly Agree	Slightly Disagree	Disagree	Strongly Disagree
Knowledge/Expertise – industry, application & technical		Ŋ				
Service – responsive, quick, professional	V					
Communication – proactive, complete, timely	Ø					
Pricing – competitiveness, value for the dollar	V					
Trustworthiness – commitment, will deliver, overall relationship	Ø					

2. Please identify two areas in which we excelled:

Controls expert and safely execution.

3. Please identify two areas in which we could improve:

Manpower to support the project. (Staffing concerns)

4. Please share any other comment you might have about this project or JMP in general.

5. How likely is it that you would recommend JMP to a friend or colleague? (1 = not at all likely, 10 = extremely likely)												
	□ 1	□ 2	□ 3	□ 4	□ 5	□ 6	□ 7	□ 8	☑ 9	□ 10		
w	Why did you give us this score?											
Concern with execution on a bigger project due to manpower. (Staffing concerns)												
1MD (comments:		_									
JMPC	omments.		Thank you fo better.	r the commer	nts. We are a <u>c</u>	gressively hiri	ng in 2022. L	ooking forwar	d to staffing u	o to serve you		

NPS = % PROMOTER - % DETRACTORS