

Industry: Consumer Products

Project Description: Vision system for detecting pouch orientation

1. Please answer the following questions using the scale provided:

	Strongly Agree	Agree	Slightly Agree	Slightly Disagree	Disagree	Strongly Disagree
Knowledge/Expertise – industry, application & technical	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Service – responsive, quick, professional	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Communication – proactive, complete, timely	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pricing – competitiveness, value for the dollar	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trustworthiness – commitment, will deliver, overall relationship	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. Please identify two areas in which we excelled:

Communication and ownership of the change success. Flexibility to adjust to changing schedules and timelines.

3. Please identify two areas in which we could improve:

Nothing

4. Please share any other comment you might have about this project or JMP in general.

The first machine we did (Project Flip/Perfect Circle) we had so many issues on other parts of the machine I didn't have much (any) time to keep in touch with the casepacker work. The JMP team managed the construction contractors to get the work done and handled start-up when we got there. Other issues caused delays before product was at the casepacker and the team was patient and flexible.

5. How likely is it that you would recommend JMP to a friend or colleague? (1 = not at all likely, 10 = extremely likely)

1 2 3 4 5 6 7 8 9 10

Why did you give us this score?

See Notes.

JMP Comments: Thanks for taking the time to provide the feedback. We strive to raise the bar on every project we execute!

