

Industry: Automotive

Project Description: Weld repack AGV path changes

1. Please answer the following questions using the scale provided:

	Strongly Agree	Agree	Slightly Agree	Slightly Disagree	Disagree	Strongly Disagree
Knowledge/Expertise – industry, application & technical	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Service – responsive, quick, professional	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Communication – proactive, complete, timely	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pricing – competitiveness, value for the dollar	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trustworthiness – commitment, will deliver, overall relationship	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. Please identify two areas in which we excelled:

SSD 2021 AGV Path Change Job: I enjoyed working with _____. Mike was responsive to the queries we had and was heavily involved in the project.

3. Please identify two areas in which we could improve:

WHL/R Minomi Panel Relocation Job - Oct 9-10, 2021: It was a struggle to start the conversation regarding "Go-No Go" for the job for the Oct 9 -10 weekend. Would appreciate better communication for future projects. Once the job got going, we had good support.

4. Please share any other comment you might have about this project or JMP in general.

We understand the communication breaks are due to your Job Leads being occupied in other priorities. In that situation, we request that JMP management promptly assign another Job lead so that the process moves ahead smoothly.

5. How likely is it that you would recommend JMP to a friend or colleague? (1 = not at all likely, 10 = extremely likely)

1 2 3 4 5 6 7 8 9 10

Why did you give us this score?

JMP Solutions plays an important role in our automation needs and we would like to see this good working relationship to continue to grow.

JMP Comments:

Thank you for the constructive feedback. We strive for extraordinary communications and have addressed this with the team.

