

**Industry:** Automotive

**Project Description:** ABS prep table controls upgrade

**1. Please answer the following questions using the scale provided:**

	Strongly Agree	Agree	Slightly Agree	Slightly Disagree	Disagree	Strongly Disagree
Knowledge/Expertise – industry, application & technical	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Service – responsive, quick, professional	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Communication – proactive, complete, timely	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pricing – competitiveness, value for the dollar	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trustworthiness – commitment, will deliver, overall relationship	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**2. Please identify two areas in which we excelled:**

\_\_\_\_\_ and \_\_\_\_\_ are very familiar with our systems and they are at the top of my list of people to call when things are not working. In many cases, our contractors bring in equipment and cannot get things to work, so \_\_\_\_\_ rewrites the programming to make it work.

**3. Please identify two areas in which we could improve:**

Honestly, in terms of improvement, I do not see anything that they can do on their side. I have done 10+ projects with \_\_\_\_\_ and \_\_\_\_\_ and they always do whatever it takes to make things work. The only area of improvement is on my side - which would be to work with them every chance I get.

**4. Please share any other comment you might have about this project or JMP in general.**

**5. How likely is it that you would recommend JMP to a friend or colleague? (1 = not at all likely, 10 = extremely likely)**

1     2     3     4     5     6     7     8     9     10

**Why did you give us this score?**

Because I recommend JMP all of the time to everyone I know. We know if JMP is on the job, the job is done on time and correctly.

**JMP Comments:** Thanks for the feedback, praise and continued support and referrals.

