

Industry: **Food**

Project Description: **FEED study document to review one of several production line control systems. The result of the FEED will be used to provide a budgetary estimate for the costs of the proposed upgrade**

1. Please answer the following questions using the scale provided:

	Strongly Agree	Agree	Slightly Agree	Slightly Disagree	Disagree	Strongly Disagree
Knowledge/Expertise – industry, application & technical	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Service – responsive, quick, professional	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Communication – proactive, complete, timely	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pricing – competitiveness, value for the dollar	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trustworthiness – commitment, will deliver, overall relationship	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. Please identify two areas in which we excelled:

_____ is always a pleasure to work with, especially on the more difficult projects. He is always professional, detail oriented, and can work autonomously at our facilities with little interaction from the _____ team. He is truly a very valuable asset to JMP and the relationship you have with _____.

3. Please identify two areas in which we could improve:

As usual the only downside to JMP is price, but you get what you pay for...

4. Please share any other comment you might have about this project or JMP in general.

5. How likely is it that you would recommend JMP to a friend or colleague? (1 = not at all likely, 10 = extremely likely)

1 2 3 4 5 6 7 8 9 10

Why did you give us this score?

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I actually give a score of an 11 due to the years of trust and successful execution of many very difficult projects.

JMP Comments: **Thanks for the positive words and kind comments on our team and continued relationship. I trust the value far outweighs the price. Thanks for the many, many years of business.**

