

# Service Maintenance Contracts



JMP Solutions

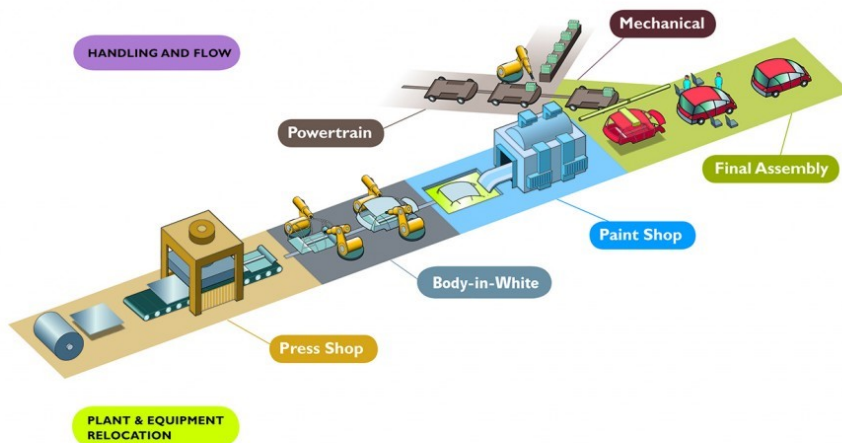
## Maintenance Contracts

JMP has been serving the Automotive Industry since 1987 and has executed more than 20,000+ projects. We understand what it takes to keep machines, cells, assets, lines, plants, and enterprises working properly with little downtime.

**We Provide:** Control Systems, Factory Information Systems, Automated Guide Vehicle (AGV), and Networking/Security maintenance contracts. Keeping your plant running is an ongoing challenge but JMP can help keep your facility and assets running optimally and in accordance with their designed operating specifications so your plant throughput (jobs per hour), quality and costs are maintained. We have a variety of maintenance contracts and services that can be tailored to your needs and budgets.

## Why have a JMP Service Contract?

- ✓ **Reduce Risk & Downtime** - Having JMP help you maintain your critical assets and infrastructure will reduce future downtime. Besides coming onsite, we can also provide remote support (remote monitoring, health monitoring, and remote programming support) for more immediate support during critical situations.
- ✓ **Contained cost** in your annually maintenance Operational Expense (OP EX) budget—easy to budget for upcoming years.
- ✓ **Save money**—Predefined rates and services versus paying, waiting and hoping someone returns your call during an emergency.
- ✓ **Pre-defined Service Level Agreement** for quick response or scheduled visits. Scheduling visits allows for many preventative maintenance services to be performed.
- ✓ **Personalized system and application training** for you or your team.



*“single maintenance contract for all areas of your plant”*

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## Platform Experience

### Programmable Logic Controllers

- Rockwell Automation: ControlLogix®/ CompactLogix™/MicroLogix™, PLC-5®, SLC™ 500
- Schneider/Modicon®: m340, m580, 984, Quantum™
- General Electric: Rx3i, 90/30, 90/70
- Siemens: S7 series

### SCADA and HMI Packages

- Rockwell Automation: PanelView™/ RSVIEW®/FactoryTalk®View, VantagePoint
- Wonderware®: System Platform, InTouch
- Inductive Automation: Ignition® Platform
- General Electric: Cimplicity, iFix, Quickpanel
- Siemens: WinCC
- Schneider Electric: Magelis
- Maple Systems
- Iconics Genesis32 and Genesis64

## Maintenance Services

- Pre-determined numbers of days per month or quarter for an engineer to be onsite or provide remote services
- System checkout and troubleshooting
- Preventive maintenance
- Firmware and software updates on computers, PLCs, SCADA Systems
- Operating system patches and test
- Field Instrumentation maintenance calibration and test
- Security and Virus Protection upgrades and test
- Networking and LAN infrastructure design and troubleshooting
- Historian Maintenance and Upgrades
- Customer training and minor system enhancements

### Historian Packages

- Rockwell Automation: FactoryTalk® Historian
- General Electric: Historian
- OSIsoft®: PI System™
- Microsoft: SQL

### Industrial Control Panels

- In-house Panel Fabrication
- UL Listed and Certified for Canada
- Hazardous (Classified) Locations and Intrinsically Safe Capabilities

### Networking & Security

- Certified CISCO Networking Specialists can design and troubleshoot your Network
- Diagnose Security Issues before issue arise

## Contracts Offered

We offer a number of convenient maintenance contracts for all of the platforms defined above using the following methods of service:

- Onsite Visits
- Health Monitoring
- Remote Monitoring & Programming
- Troubleshooting
- Asset Management & Vibration Monitoring
- System and Application Training
- Emergency Service Contracts with guaranteed response times
- Any combination of the above**

**Contact JMP Solutions** to find out more about our Maintenance Contracts. We will tailor the contract to your specific needs and budget.

[www.jmpsolutions.com](http://www.jmpsolutions.com)