

Industry: Consumer Products

Project Description: Additional embedded engineering support

1. Please answer the following questions using the scale provided:

Questions	Strongly Agree	Agree	Slightly Agree	Slightly Disagree	Disagree	Strongly Disagree
Knowledge/Expertise – industry, application & technical	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Service – responsive, quick, professional	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Communication – proactive, complete, timely	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pricing – competitiveness, value for the dollar	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trust-ability – commitment, will deliver, overall relationship	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. Please identify two areas in which we excelled:

Knowledge and expertise

3. Please identify two areas in which we could improve:

None – I will keep you posted with my concerns if there is any

4. Please share any other comment you might have about this project or JMP in general.

I am expecting _____ to work deeper with the project team in the coming months when the equipment is at start-up phase, I am sure he will soon become a valuable asset who will consistently deliver quality results.

5. How likely is it that you would recommend JMP to a friend or colleague?

1 2 3 4 5 6 7 8 9 10

Why did you give us this score?

I believe _____ had a great start here in Belleville. He has gained lots of background knowledge of our business and technology. Over the last few weeks, he has been involved in 2 key ongoing projects where he demonstrated his strong expertise to help us identify issues and propose technical solutions.

JMP Comments:

Thanks for the feedback. We look forward to the next projects with you and your team.