

**Industry:** Food

**Project Description:** Replacement legacy PanelView with a PV7

1. Please answer the following questions using the scale provided:

Questions	Strongly Agree	Agree	Slightly Agree	Slightly Disagree	Disagree	Strongly Disagree
Knowledge/Expertise – industry, application & technical	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Service – responsive, quick, professional	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Communication – proactive, complete, timely	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pricing – competitiveness, value for the dollar	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trust-ability – commitment, will deliver, overall relationship	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. Please identify two areas in which we excelled:

The response to the design was quick, they explained what the changes were and what needed to be done, and provided training for our team.

3. Please identify two areas in which we could improve:

The wrong unit was shipped. It was corrected, but the pricing was off.

4. Please share any other comment you might have about this project or JMP in general.

You did such a great job, we are going to use you for the next one too!

5. How likely is it that you would recommend JMP to a friend or colleague?

1    2    3    4    5    6    7    8    9    10

Why did you give us this score?

Because I've got 30 plus years of experience and JMP never lets me down!

JMP Comments:

Thank you for the insight and continued business over the many years.